

1. Issue of parents' dependency after retirement. when employees were earning, their parents were dependent and when after retirement, they are nonearning, parents' dependency is not taken care of by ONGC.
2. Cost of spectacle reimbursement is revised periodically and stand at quite high level whereas cost of lenses after cataract surgery has not been revised for long time.
3. Increase of Cost of hearing aid reimbursement is also need to be highlighted with the management.
4. Dental claims even if are from otherwise empanelled hospitals are deducted heavily. There is no empanelled hospital for dental. This may be taken care of as aged person are having lot of dental problems. Issue of reimbursement of dental implant with ceiling should be taken with management.
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6. Pre 2007 retirees, were having option only to nominate one nominee. They must be given now opportunity to nominate two or more nominees as per present system.
7. In AGM, presentee may be asked to bring their suggestion / grievances on paper writing
8. Mechanism / method for Biometric of retirees (staying at stations other than ONGC work centres) may be developed by ONGC. May be by reimbursement of fare or arraigning guest house accommodation.
9. Unutilized ashakiran fund must be carry forwarded to utilize in coming year so that it will take care of reducing amount because of lower profit.
10. Pre 2007 retirees may be given option to nominate more than one nominee as per practice for post 2007 retirees.
11. It will be nice gesture on behalf of Association executive committee member, if they make sure to connect with members at least once a year telephonically. Also there is need to help family members of retirees on their death to get their claims at the earliest possible.
12. Medical bills reimbursement issue still too much delayed. For this:
 - (a) Cashless medicine system must be encouraged through present apollo pharmacy. For this roster of on duty doctor must be known.
 - (b) Third party verification system as prevails in health insurance may be seen.
 - (c) Ex ongcians doctors on contract may be asked to verify bills and to give medicines indent on whatsapp messages.